

Terms & Conditions

Xperia™ 5, 10 or L3: Virgin Mobile Cashback Offer ("Offer")

In addition to the Offer terms and conditions set out below and the Sony Legal Notice including User Terms and Privacy Notice available at www.sonymobile.com/global-en/legal/, you hereby accept and agree that the rules below may apply without limitation to the Offer and your use of this website. In addition, any instructions on how to enter this Offer form part of these terms and conditions.

Promoter: Sony Mobile Communications AB of 221 88 Lund, Sweden.

Promotion Period: Starts 00:00:00 01/01/2020 and ends 23:59:59 31/01/2020.

1. This Offer is open to residents of the United Kingdom, aged 18 and over only, not employees or their immediate families of the Promoter, its agents, or anyone professionally connected to the Offer. Purchase and Internet access required. Keep receipt or online confirmation. This Offer is open to consumer customers only. Claims from companies, organisations and institutions and claims from resellers are excluded from this Offer.
2. To participate in this Offer you (hereinafter "you" or the "Participant") need to purchase an Xperia™ 5, 10 or L3 from Virgin Mobile direct sales channels (Virgin Mobile Online, Virgin Mobile telesales or Virgin Mobile stores) during the Promotion Period (the "Qualifying Device"). This Cash back offer is subject to availability of Qualifying Devices and while stocks last.
3. Having purchased the Qualifying Device during the Promotion Period, you will be entitled to claim the following Cashback amounts in respect of the relevant Qualifying Devices in accordance with these terms and conditions:
 - a. **L3 - £30**
 - b. **10 - £50**
 - c. **5 - £100**
4. To claim, go to www.sony.co.uk/cashback/mobile between 31/01/2020 and 02/03/2020 ("Redemption Period"),
5. You will need to (i) upload proof of purchase of a Qualifying Device dated within the Promotional Period (this must be in the form of a copy of your original printed sales receipt/sales invoice clearly showing the name of the retailer, the product name and date of purchase. Online order confirmations and handwritten receipts will not be accepted); and (ii) enter your name, address and email address details along with your Qualifying Device's IMEI number (and photo / screenshot of the IMEI on device) (access this by entering *#06# into your new Xperia™ handset keypad), and your mobile number (each a "Claim").
6. Claims must be made during the Redemption Period only. **A Claim may only be submitted after thirty (30) days from the date of purchase of the Qualifying Device.** Claims submitted before the relevant date will be rejected. **A claim must be submitted and received by 23:59:59 on 02/03/20. No claims will be accepted after this date.**
7. Please allow 28 days for receipt of your Cashback once all criteria have been fulfilled; where Promoter is unable to meet this deadline then we will do so as quickly as possible thereafter.
8. The Cashback will be provided in the form of a direct bank transfer to banks in the UK provided correct bank details have been submitted and receipt is valid and readable. Claimants will have their Cashback paid in sterling. Alternative cashback fulfilment is not

possible. You are only eligible to claim one Cashback payment once per Qualifying Device. A maximum of three cashback claims in total can be made by one customer and only one Qualifying Device per Claim.

9. If there are any discrepancies between the purchase information and information provided by you in your Claim, You will be informed via email and You will be given a deadline of 10 (ten) calendar days in which to resolve any issues and to send the correct and valid document that meets these requirements to Claim (which may include being asked for proof of purchase to be provided for a second time).
10. If you are required to provide proof of purchase it is acceptable to provide a photocopy.
11. Any queries regarding this Offer and the payment of Cashback please contact www.sony.co.uk/cashback/di/contact (or tel:+44 (0) 2073652810)
12. The Promoter accepts no responsibility for claims that are misdirected, lost, delayed, damaged or corrupted whether due to technical difficulties affecting electronic communication or any other reason.
13. The Promoter reserves the right to withhold and / or refuse payment of the Cashback: (i) where the Promoter suspects that a Claim under this Offer is false or fraudulent or the Claim does not comply with these terms or (ii) to an individual who has submitted a claim under a previous offer or promotion which was fraudulent or otherwise in breach of terms of the terms of such offer or promotion.
14. Virgin Mobile terms apply when purchasing a Qualifying Device, please see in-store or visit <https://www.virginmedia.com/shop/the-legal-stuff/our-service> for further details of the applicable terms.
15. Owing to circumstances outside the reasonable control of the Promoter, and only where circumstances make this unavoidable, the Promoter reserves the right to withdraw or amend the Offer at any time but will use all endeavours to minimise the effect to the consumer in order to avoid disappointment. The Offer is subject to availability.
16. There is no credit, cash or product alternative to the payment of a Cashback.
17. The Offer is not available in conjunction with any other offer or promotion by the Promoter.
18. You are responsible for any costs or expenses incurred as a result of participation in the Offer (including without limitation the purchase of a Qualifying Device), costs for claiming the Cashback including accessing the internet if applicable. Costs to participate in the Offer via the internet may vary so please check with your local service provider for current charges.
19. Any personal information, including, without limitation, your name, age, address (including postcode), mobile phone number and/or email address will be used solely in connection with this Offer and will not be disclosed to any third party except for the purpose of administering this Offer and fulfilling the payment of the Cashback including where necessary to verify claims and prevent fraudulent claims. The Sony Privacy Notice displayed at <http://www.sonymobile.com/global-en/legal/> under "Privacy" applies to any processing of data performed in connection herewith and by claiming your Cashback You will have been deemed to have read and accepted these Terms and Conditions and the Sony Privacy Notice.
20. The Promoter will not be responsible for any failed connection by your attempt to access the website required for entry for whatever reason.
21. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prize/gift, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

22. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
23. These terms and conditions shall be governed by and construed in accordance with the laws of England and subject to the exclusive jurisdiction of the courts of England and Wales.