

Terms and Conditions

1. The promoter of Cashback with Sony (the “**Promotion**”) is Sony Europe B.V. based at The Heights, Brooklands, Weybridge, Surrey, KT13 0XW (“**Sony**”). Please do not send claim forms to this address as they will not be accepted. Please only use the websites listed in section 6 to enter claims.
2. This promotion is a consumer campaign and is available only for the original consumer who bought the product, including professional photographers and professional videographers. Claims from companies, organisations and institutions and claims from resellers are excluded from this offer. You must be aged 18 or over to make a claim under the Promotion.
3. The Promotion only applies to the purchase of new products (i.e. not second hand, returned or refurbished products) which have been supplied and distributed by Sony within the UK.
4. Please take time to review these terms and conditions carefully and ensure that you comply with their provisions to avoid disappointment.

Scope

5. If you have purchased any of the following products (the “**Products**”) from an authorised Sony dealer located in the UK and Isle of Man **between the 1st November 2022 and 15th January 2023 (Inclusive)** then you will be entitled to apply for the following Cashback amounts and the remainder of these Terms and Conditions shall apply.

Category	Model	Cashback Value
α Mirrorless Cameras	ILCE-9M2	£ 300
	ILCE-7RM4	£ 300
	ILCE-7RM4A	£ 300
	ILCE-7M3G Kit (ILCE-7M3 + SEL24105G)	£ 400
	ILCE-7M3K Kit (ILCE-7M3 + SEL2870)	£ 200
	ILCE-7M3	£ 200
	ILCE-7CL Kit (ILCE-7C + SEL2860)	£ 200
	ILCE-7C	£ 200
α Lenses	SEL100400GM	£ 200
	SEL1018	£ 50
	SEL11F18	£ 50
	SEL1224G	£ 100
	SEL1224GM	£ 200
	SEL135F18GM	£ 100
	SEL14F18GM	£ 200
	SEL15F14G	£ 100
	SEL1635GM	£ 200

	SEL1635Z	£ 200
	SEL1655G	£ 100
	SEL1670Z	£ 100
	SEL18200LE	£ 50
	SEL200600G	£ 100
	SEL24105G	£ 200
	SEL24240	£ 100
	SEL2470GM	£ 200
	SEL2470Z	£ 200
	SEL24F14GM	£ 100
	SEL35F14Z	£ 100
	SEL50F12GM	£ 200
	SEL55F18Z	£ 100
	SEL70200G	£ 200
	SEL70300G	£ 100
	SEL85F14GM	£ 200
	SEL90M28G	£ 100
	SELP1020G	£ 100
Accessories	HVL-F60RM2	£ 50
	NPA-MQZ1K	£ 50
	HVL-F32M	£ 30
	HVL-F28RM	£ 30
	HVL-F20M	£ 20
	VG-C3EM	£ 40
	VG-C4EM	£ 50
	ECM-B1M	£ 40
	XLR-K3M	£ 60

How to claim

6. Regardless of the type of product(s) that you are claiming for, please complete your claim online at the following URL: www.sony.co.uk/wintercashback. You will need a My Sony account to submit a claim – if you do not already have a My Sony account, you will be required to create an account.
7. To complete your claim you will be required to include electronically the serial number of the product, a handheld photo of the serial number on the product itself, and a copy of your original printed sales receipt/sales invoice clearly showing the name of the retailer, the product name and date of purchase. In case the proof of purchase mentions an order date that is different from the date that the proof of purchase was issued (invoice date), then the purchase date will be determined solely by reference to the order date. Please note that order confirmations never replace valid invoices. Online order confirmations and handwritten receipts will not be accepted. As an exception, order confirmation containing an order number will be accepted for Very and Littlewoods customers only that are eligible for this promotion. Fake, altered or doctored invoices or receipts will be rejected and the related claims treated as a fraudulent claim. Sony reserves the right to request additional information and/or supporting documents in order to verify the validity of claims.
8. **Claims may only be submitted after thirty (30) days from the date of purchase of the relevant Product(s). Claims submitted before the relevant date will be rejected.**
9. **All claim forms submitted in respect of the Cashback Promotion must be received by midnight (CET) on March 15th 2023. No claims will be accepted after this date.**

General Terms applicable to all Cashback applications

10. The Cashback is only available on Sony qualifying products which have been supplied and distributed by Sony to its authorised dealers [within the UK](#) and Isle of Man (as appropriate). We recommend that you check with your retailer before purchase to ensure that your purchase qualifies under these Terms and Conditions. You can also check on the Sony Cashback website specified in section 6 for details of Sony's authorised dealers. Sony is not responsible for a retailer's misleading statements in this respect and the final decision as to whether a retailer is authorised rests with Sony. For the avoidance of doubt, Sony will accept claims from Amazon Marketplace only if the reseller is listed as one of the eligible dealers for this campaign. The claim will be rejected for any other third-party reseller on the Amazon Marketplace platform.
11. A claim for Cashback cannot be made in respect of a product that is returned to the retailer for a refund. Sony may check serial numbers with retailers to monitor for product returns. Where cashback has already been paid in respect of a returned product Sony shall be entitled to recover the relevant amount from you.
12. Each customer is limited to a maximum of two claims per individual model and a maximum of 5 claims in total (for example: if a customer purchases a qualifying camera and also purchases a qualifying kit that includes the same camera model, the customer will be able to claim in respect of both of those purchases).

13. In the event of an incomplete claim, the participant will be informed via email and he/she will be given a deadline of 14 (fourteen) calendar days in which to resolve any issues and to send the correct and valid document that meets these requirements.
14. Please allow 28 days for receipt of your Cashback once all criteria have been fulfilled; where we are unable to meet this deadline then we will do so as quickly as possible thereafter.
15. The Cashback will be provided in the form of a direct bank transfer provided correct bank details have been submitted and receipt is valid and readable. Claimants will have their Cashback paid in pounds sterling. If you provide bank account details in a country outside the country of purchase, you should check if your bank accepts payments in these currencies and you accept that the amount you receive may vary depending on the local currency and exchange rate at the date of payment. Sony accepts no liability in the event your bank does not accept payment in the relevant currency or for any related bank charges which may apply. Alternative cashback fulfilment is not possible. For a purchase made in the UK, payments will be made to UK bank accounts only
16. It is necessary to have access to the internet with sufficient broadband speed and download capability in order to complete the claim form. Sony will not be held liable for any technical, hardware, software, server, website or internet connection issues which prevent or otherwise obstruct you from participating in the Promotion.

Miscellaneous terms

17. We reserve the right to withhold and / or refuse payment of the Cashback: (i) where we suspect that a claim under this Promotion is false or fraudulent or the claim does not comply with these terms, (ii) where a claim includes a serial number that has been used for a claim under a previous promotion or a previous claim under this promotion, or (iii) to an individual who has submitted a claim under a previous promotion which was fraudulent or otherwise in breach of terms of the terms of such promotion. Sony reserves the right to take legal action against any claimant who deliberately makes a fraudulent claim.
18. We reserve the right to withdraw the Promotion at any time without notice. All Cashback offers are subject to availability. Sony reserves the right to substitute any of the offers for products or services of equivalent status and value as necessary.
19. All Sony products are subject to availability.
20. There is no credit, cash or product alternative to the payment of a Cashback.
21. **Should you have any queries in relation to your claim, please phone us on [0207 365 2810](tel:02073652810) (UK) or contact us via online website at www.sony.co.uk/cashback/di/contact (UK).**
22. All instructions given within the claim form are part of these Terms and Conditions.

23. By claiming your Cashback claimants will be deemed to have read and accepted these Terms and Conditions and Sony's privacy policy which is available at http://www.sony.co.uk/pages/privacy/privacy_statement_en_GB.html
24. Personal information which you supply will be processed by Sony Europe B.V. and its third-party service provider for the purposes of administering this promotion. Sony may share information with retailers or other third parties, where necessary, in order to verify claims and prevent (or report) fraudulent claims.
25. If you have any questions regarding our use of your personal information, please contact us via our online web form at <http://services.sony.co.uk/support/en/contacts/pim/email>
26. This Promotion shall be governed by, and construed under, the laws of territory in which you reside, and the parties submit to the exclusive jurisdiction of the courts of the same territory.