

Terms and Conditions

Promoter: Sony Europe B.V., a company existing and organised under the laws of the Netherlands, registered with Dutch Registry under the number 71682147, with its registered office at The Heights, Brooklands, Weybridge, Surrey KT13 0XW (“**Sony**”).

1. The Promotion entitles customers that have purchased one of the INZONE M10S products listed below (“**Qualifying Product(s)**”) from any dealer within the EEA during the promotion period from Oct 14th 2024 until March 31st 2026 as well as customers who pre-ordered the Qualifying Products from Sept 24th 2024 onwards to claim a 12 months free Fnatic Plus membership subscription code worth £37 (“**Voucher**”) to redeem at Fnatic Ltd. (incorporated and registered in England and Wales with company number 07805670, whose registered office is at 1 Kingsland Passage, London, United Kingdom, E8 2BB). Your Voucher Code will grant You 12 months access (on an annual subscription basis) to Fnatic Plus, starting from the date of redemption of your Voucher Code. The Fnatic Plus membership and its benefits is described in more detail under <https://fnatic.com/plus>.
2. The Sony Promotion to receive the Voucher Code will commence on October 14th, 2024 and will continue until March 31st, 2026.

Qualifying Products:

Model Name
Inzone M10S Monitor - SDMU27Q10SB.CEI

3. Any questions regarding the Promotion or its administration should be directed to the Promoter, and not to Fnatic Ltd. Fnatic is not the sponsor, organizer, or administrator of the Promotion.
4. You must be aged 18 or over to claim. If you are aged under 18 (or the age of being a minor in your home country) then your parent or guardian will need to enter into these Promotion T&Cs on your behalf. This is a consumer promotion and is only available to the original consumer who purchased the product. Claims from resellers and/or any other companies, organizations and institutions are excluded from this offer.
5. This promotion is only available for Qualifying Products which have been supplied and distributed by Sony to any dealer within the EEA.

Claiming the Voucher

6. In order to claim your Voucher Code you will need a **My Sony account** to submit a claim – if you do not already have a My Sony account, you will be required to create an account before you can submit your claim. Entries submitted by any other means or in any other format will be rejected. Once your claim has been submitted you will receive an acknowledgement of receipt. If the claim is valid, you will receive a further email within 20 (twenty) days with a discount code for the free 12-months Fnatic Plus membership.
7. This Voucher Code will need to be redeemed on the Fnatic Plus website <https://www.sony.eu/fnatic> when you create/ active Your new Fnatic account. Please see below under “Redeeming Your Voucher”, sec. 13 for further details. Please note that you will NOT be able to redeem your Voucher Code through Fnatic’s mobile app.
8. Claims on the [Sony website](#) must be made online from thirty (30) days after the date of purchase and no later than 30th of April 2026, otherwise they will not be accepted.

9. You will be required to submit to the organizer (Sony) electronically the following with your claim form:
 - (1) a copy of the original sales receipt/invoice showing clearly the name of the retailer, date of purchase and the Qualifying Product name; and
 - (2) a picture of the serial number of your Qualifying Product displayed. To access the serial number this will be displayed on the packaging of the product or can also be found on the product.
10. Handwritten receipts and/or online order confirmations will not be accepted. False or edited invoices or receipts will not be approved, and the relevant claim will be treated as fraud. Sony reserves the right to collect additional information and / or supporting documents to validate claims where necessary.
11. Where the proof of purchase mentions an order date that is different from the date that the proof of purchase was issued (invoice date), then the purchase date will be determined solely by reference to the order date.
12. If your claim is incomplete or does not comply with the requirements set out in these terms and conditions, you will be informed via email and will be given a period of 14 (fourteen) calendar days in which to resolve any issues and to send the correct and valid document(s) that meets these requirements. Please check your "junk email" folder if you have not received any email.

Redeeming Your Voucher

13. To redeem your Voucher Code You must enter the website <https://fnatic.com/plus>. You will be required to input your credit card details in order to redeem your Voucher Code and obtain access to Fnatic Plus. Fnatic Plus is offered on a subscription basis - please see under "Rolling Subscription", sec. 15 below for further details on how Your subscription to Fnatic Plus will work.
14. In order to access Fnatic Plus you will need to either:
 - a) have an existing Fnatic account ID which can be linked to your redemption of the Voucher Code; or
 - b) register with Fnatic for a new Fnatic account ID prior to Your redemption of the Voucher Code. You will not be able to redeem your Voucher Code or use Fnatic Plus without a Fnatic ID.

Rolling Subscription

15. Your access (on a subscription basis) to Fnatic Plus will, for the duration of the first 12 months, be free of charge. This works by applying a 100% discount to an annual subscription to Fnatic Plus. At the end of this free period Your subscription to Fnatic Plus will automatically convert from a free subscription to a paid subscription and you will then be charged the then annual rate for Fnatic Plus as set out on Fnatic's website.
16. Fnatic will notify You in advance of the end of the free trial period that Your free subscription will be ending and that you will be charged for your continued use of Fnatic Plus. Fnatic will also provide you with details of how to cancel Your subscription in advance of the end of the free trial period if you do not want to continue to use Fnatic Plus.
17. Please see the Fnatic Plus Subscription Terms and Conditions (<https://fnatic.com/policies/fnatic-plus-terms-and-conditions>) for the terms which will

apply to Your use of Fnatic Plus, including payment terms, following the end of the free trial period.

18. For support queries regarding any issues in the Voucher Code redemption on the Fnatic Plus subscription, please visit <https://fnatic.com/plus>. If you have any issues with your Voucher Code please contact Fnatic's customer services team at: subscriptions@fnatic.com.

General

19. Sony reserves the right to reject claims where we suspect that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms. Sony reserves the right to take legal action in the case of fraudulent claims.
20. A claim cannot be made in respect of a Qualifying Product that is returned to the retailer for a refund.
21. The promotion code for the Fnatic Plus membership subscription is non-transferable, non-exchangeable and cannot be substituted for cash. No alternative offer or reward is available.
22. Participation in this promotion does not prevent participation in any other promotions relating to the Qualifying products.
23. Personal information which you supply will be processed by Sony Europe B.V., and its third-party service providers solely for the purposes of administering this Promotion. By submitting a claim, you will be deemed to have read and accepted these Terms and Conditions and Sony's privacy policy which is available at: https://www.sony.co.uk/eu/pages/privacy/en_GB/privacy_overview.html. If you have any questions regarding our use of your personal information, please contact us via our online web form.
24. If you have any questions relating to this promotion or your claim, please contact us on **+44(0)2073652810** or via <https://www.sony.co.uk/promo/contact>
25. This Promotion is subject to the laws of the participant's residence and any disputes must be brought under the jurisdiction of the courts of this country (unless applicable national law provides otherwise).