

## O2 Xperia 1 II Call of Duty® Mobile Offer Terms & Conditions (September offer)

### Short

**Promoter: Sony Europe B.V. (of Surrey, KT13 OXW, United Kingdom). This Offer applies to Consumer Pay Monthly customers only who have purchased an Xperia™ 1 II on any consumer pay monthly tariff from Telefonica UK Limited's ("O2") online sales channel ([www.o2.co.uk](http://www.o2.co.uk)) or through O2 telesales on and between 03/09/20 and 07/10/20. Excludes retail store purchases. Participating customers will be entitled to claim 18,000 Call of Duty® Mobile CP points when you purchase Xperia 1 II. Open to UK customers aged 18 or over. Purchase and Internet access required. Opening date for claims is 03/09/20. Closing date for receipt of claims is midnight 07/11/20. To claim, visit [www.sony.co.uk/promo/mobile](http://www.sony.co.uk/promo/mobile) with a picture of your IMEI number and proof of purchase in the form of email or online confirmation (screenshot acceptable). Limited to one claim per device purchased. Customers who return their mobile device are not eligible. Keep order confirmation.**

**For full terms and conditions visit [www.sony.co.uk/promo/mobile](http://www.sony.co.uk/promo/mobile). Icons and images are simulated and are for illustrative purposes only. Sony is a trademark or registered trademark of Sony Corporation. ©2020 Sony Europe B.V.**

### Long

**Claim 18,000 Call of Duty® Mobile CP points when you purchase Xperia 1 II from O2.co.uk or through O2 telesales ("Offer") Excludes retail store purchases.**

In addition to the Offer terms and conditions set out below and the Sony Legal Notice including Terms and Conditions of Website Use and Privacy Notice available at <https://campaign.odw.sony-europe.com/dynamic/terms-conditions/index.jsp?country=gb&language=en> and [https://www.sony.co.uk/eu/pages/privacy/en\\_GB/privacy\\_policy.html](https://www.sony.co.uk/eu/pages/privacy/en_GB/privacy_policy.html), you hereby accept and agree that the rules below shall apply without limitation to the Offer and your use of this website. In addition, any instructions on how to enter this Offer form part of these terms and conditions.

**Promoter:** Sony Europe B.V. of The Heights, Brooklands, Weybridge, Surrey, KT13 OXW, United Kingdom.

**Promotion Period:** Starts 00:00:00 03/09/20 and ends 23:59:59 07/10/20.

**Redemption Period:** Starts 00:00:01 03/09/20 and ends 23:59:59 07/11/20

1. This Offer is open to UK customers aged 18 and over only, excluding employees or their immediate families of the Promoter, its agents, or anyone professionally connected to the Offer. Purchase and Internet access required. Keep order confirmation.
2. To participate in this Offer you (hereinafter "you" or the "Participant") need to purchase an Xperia™ 1 II (a "Qualifying Device") on any consumer pay monthly tariff from Telefonica UK Limited's ("O2") online channel [www.o2.co.uk](http://www.o2.co.uk) or through O2 telesales (excludes retail store purchases) during the Promotion Period stated above.
3. Participants who have purchased a Qualifying Device from O2 between 03.09.20 and 07.10.20 will be entitled to claim **18,000 Call of Duty® Mobile CP points** ("Point pack")
4. This offer is whilst stock lasts and in accordance with these terms and conditions.
5. To claim your Call of Duty® Mobile CP points, you need to go to [www.sony.co.uk/promo/mobile](http://www.sony.co.uk/promo/mobile) and complete the online claim form between 03/09/20 and 07/11/20 ("Redemption Period").
6. You will need to provide a picture of your new Qualifying Device's IMEI number and a picture/screenshot of the online confirmation as proof of purchase, as well as providing your name, contact details and email for delivery (a "Claim"). You can find your IMEI number by entering \*#06# into your new Xperia™ 1 II handset keypad, going to settings and select 'About phone' or you can see it on the product packaging label.

7. If you return your Qualifying Device your Claim will be invalidated, and you will not be entitled to claim or receive the Call of Duty® Mobile CP Points under this Offer.
8. You will receive an email to confirm your claim has been acknowledged, and following validation you will be emailed a Call of Duty® code to redeem your Call of Duty® Mobile CP Points.
9. The Promoter accepts no liability in the event that incorrect email details have been provided and the Promoter will have no obligation to send out additional Call of Duty® codes.
10. You are only eligible to claim one Call of Duty® code and one Point pack per device purchased. Maximum 5 device claims per customer.
11. If there are any discrepancies between the purchase information and information provided by you in your Claim, a member of the customer service team will contact you within 30 days of your Claim being submitted online, and they may ask for additional information or documents to verify your claim, including proof of purchase to be provided (this will be in the form of an email receipt).
12. If you have any queries regarding the delivery of your claim code please contact our service agents on Tel: 02073652810 or go to <https://services.sony.co.uk/supportmvc/en/contact/email?cam=true>
13. The Promoter accepts no responsibility for Claims that are misdirected, lost, delayed, damaged or corrupted whether due to technical difficulties affecting electronic communication or any other reason.
14. Telefonica terms apply when purchasing a Qualifying Device, please visit [www.o2.co.uk](http://www.o2.co.uk) for further details of the applicable terms.
15. Once you have received your code please redeem at <https://www.callofduty.com/redemption> and follow on screen instructions:
  - Enter your User ID
  - Enter your 12-character redemption code
  - Enter the Captcha code required for verification
  - Relaunch Call of Duty® Mobile
  - Enter message centre
    - Select Promo Code Reward
    - Claim reward
16. Each code provides 18,000 Call of Duty® Mobile CP Points which can be redeemed for in-game items. Entrants require: Compatible Mobile Phone, internet access; a Call of Duty® account; and the latest Call of Duty® Mobile game version (these are not provided as part of the Offer).
  - To utilise your Call of Duty® Mobile CP points, make sure you are logged in the latest version of Call of Duty® for Mobile.
  - Re-selling Call of Duty® Mobile CP points redemption code is strictly forbidden and can be penalised.
  - Activision Customer Service can be contacted in the event of any game related issues and/or errors in code redemption through regular channels (<https://support.activision.com/contactus>)
17. The Call of Duty® Mobile CP point cannot be exchanged and there is no cash or other reward available, except owing to circumstances outside the reasonable control of the Promoter, the Promoter reserves the right to substitute the Call of Duty® Mobile CP points for a suitable alternative of equal or greater value.
18. Owing to circumstances outside the reasonable control of the Promoter, and only where circumstances make this unavoidable, the Promoter reserves the right to withdraw or amend

the Offer at any time but will use all endeavours to minimise the effect to the consumer in order to avoid disappointment.

19. You are responsible for any costs or expenses incurred as a result of participation in the Offer, including without limitation the purchase of a Qualifying Device and the cost of accessing the internet, if applicable, and the costs of accessing the Call of Duty® Mobile game. Costs to participate in the offer via the internet may vary so please check with your local service provider for current charges.
20. Any personal information, including, without limitation, your name, age, address, mobile phone number and/or email address will be used solely in connection with this Offer and will not be disclosed to any third party except for the purpose of this Offer (including subsequent promotions as stated in these Terms and Conditions) or fulfilling the delivery of the points pack where applicable. The Sony Europe Privacy Notice displayed at [https://www.sony.co.uk/eu/pages/privacy/en\\_GB/privacy\\_policy.html](https://www.sony.co.uk/eu/pages/privacy/en_GB/privacy_policy.html) applies to any processing of data performed in connection herewith.
21. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Offer or accepting or using the points pack except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
22. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
23. These terms and conditions shall be governed by and construed in accordance with the laws of England and subject to the exclusive jurisdiction of the courts of England and Wales.